

# CareTeam eSolutions

## eLearning for medical office staff

### Are your staff performing at the highest level possible?

In medical practices today, physicians and other leaders often find themselves struggling with how to ensure they have competent staff members at all levels.

Many staff have complementary roles but often lack the knowledge necessary to function efficiently and competently in a high-performing medi-

cal team. Historically, this knowledge has been developed through years of experience or through education courses that can be expensive and take staff out of the office for a period of time.

### Get measurable results

- Reduce the time leaders spend on training
- Improve the efficiency of your practice
- Enhance care coordination
- Increase revenues

### Solve the competency gap

The Remedy CareTeam eSolutions Curriculum can help you solve the knowledge competency gap efficiently and affordably. Bring this self-paced e-learning curriculum into your practice and begin seeing the results right away.

The modules address the knowledge competencies needed by clinical and non-clinical team members such as nurses, medical assistants, supervisors, billing or front office staff who play important

CareTeam  
eSolutions™

### The curriculum. . .

- . . . is based on objective skill sets tied to targeted outcomes
- . . . starts with a pre-exam of current knowledge
- . . . uses evidence-based learning techniques
- . . . evaluates applied knowledge through real-life scenarios

### Knowledge competency matters.

CareTeam eSolutions provides competency-based training focused on ensuring care team members are able to perform their roles efficiently and competently.

### Modules address job-specific functions

All roles have a knowledge requirement that allows for effective functioning. Each Remedy CareTeam eSolutions self-paced curriculum provides job-specific and situational instruction with competency evaluation for the specific role. The curricula address both required, core competencies and additional competencies that can enhance the team member's contribution to the team.

#### Current Curricula

- Unlicensed clinical staff
- Licensed clinical staff
- Health care supervisor

#### Curricula in Development

- Care manager
- PCMH manager
- Office manager
- Health coach
- Front office and billing staff
- Compliance manager

Knowledge competency is the ability to perform at a higher level using practical information gained through learning.

### Contact us today for more information

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